



Health Department
210 Hospital Street
Mocksville, NC 27028
12:00 PM

AGENDA

DAVIE COUNTY HEALTH & HUMAN SERVICES BOARD Regular Meeting June 22, 2021

I. Roll Call/Sign in

II. Mr. Renegar requested roll call of all members in attendance, either virtually or in-person.

Attendee Name	Title	Status	Arrived
Brian Baker	Optometrist	Present	
Joe Boyette	At-Large/Consumer	Present	
Kathy Cornatzer	Nurse/At-Large/Consumer	Present	
Andreia Collins	Social Worker/Consumer	Present	
	Engineer	Vacant	
Jessica McCaskill	Veterinarian	Present	
Richard B. Poindexter	Commissioner	Present	
Terry N. Renegar	Chairman	Present	
Andrew Rivers	Dentist	Present	
	Psychologist	Vacant	
Sherry Jeffries	At-Large/Consumer	Present	
Clio Austin	Physician	Present	
Sara Buchanan	Pharmacist	Present	

III. Call to Order

Board Chair, Terry Renegar, called the meeting to order and reviewed the conflict of interest clause with members.

“Pursuant to NCGS 160A-86 and the Davie County HHS Code of Ethics and Conflict of Interest Section included in the HHS Board Operating Procedures adopted September 22, 2020, I would ask each of you before you adopt the agenda today if there is any actual, potential or perceived conflicts of interest with respect to any matter on the proposed agenda which will come before the Board today for a vote. If so, please speak up and let the Board know at this time before the agenda is adopted.”

There were no conflicts identified.

IV. Invocation

Mr. Renegar provided the invocation.

V. Discussion & Approval of Agenda

1. Approval of Agenda:

Mr. Renegar asked members of the Board to review the agenda for consideration. With no additions, deletions or suggestions, **Kathy Cornatzer made a motion to approve the agenda. Joe Boyette seconded.** The motion carried.

VI. Review of Minutes

1. Consolidated Human Services Board Meeting – April 2021

Suzanne Wright, HHS Director, provided a few highlights from the Board meeting in April:

There were four presentations from the Deputy Directors in each Division of HHS. Kim Shuskey shared information on Older American’s month and the activities planned by Senior Services.

- Katie Brewer shared more information on the Cardinal Reinvestment Funds and

Davie's plans for use. She also shared a general update about Cardinal Innovations and disengagement discussions locally and around the state.

- Justin White shared a COVID-19 update; and
- Crista Ramroop provided information on Medicaid Transformation.
- Two action items were approved by the Board: the Senior Services fee schedule and Davie Center for Violence Prevention's strategic plan and policies.

After review, **Mr. Renegar called for a vote to approve the meeting minutes from April. Richard Poindexter made a motion to approve the minutes. Sherri Jeffries seconded.** The motion carried and minutes were approved.

VII. Public Comment **

Mr. Renegar reviewed the public comments notice and asked if anyone signed up to speak under public comments, or if anyone was present and wanted to speak. Hearing none, Mr. Renegar moved to the presentation portion of the agenda.

The Board sets aside part of each meeting for individuals or groups to address the board.

Any person wishing to address the Board can place their name on the sign-up sheet before the meeting is scheduled to begin. The chair will call each speaker in the order in which his or her name appears on the sign-up sheet. Each speaker is limited to three minutes to address the Board. At the end of the Public Comments section of the meeting the chair will open up the floor for comment from any member of the public who wishes to speak and has not yet had the opportunity to do so. It should be noted that the Public Comments section of the meeting is for members of the public to address the Board. Board members will not render an opinion or give any comment with regard to the subject matter presented by members of the public.

VIII. Presentations

- Energy Outreach Plan (Crista Ramroop)

Crista Ramroop, Deputy Director of Adult and Economic Services, share the Energy Outreach Plan and background information to the Board. Each fiscal year Davie County Department of Social Services completes the Energy Program Outreach Plan provided by NCDHHS, Division of Social Services. The Energy Program Outreach Plan is a framework to assure that eligible

households are made aware of the assistance available through the following programs: Low Income Energy Assistance Program (LIEAP), the Crisis Intervention Program (CIP) and the Low Income Energy Assistance Program (LIEAP).

The following are committee Members

Lisa Foster – Family Promise

Kathleen Wiener – United Way

Kim Shuskey – Senior Services

Joie Ulmer – Calvary Church

Kim Harris – Davie County

Vickie Reinsvold – Homeless Population Representative

LeeAnn Taylor – Cancer Services

Luke Harris – YMCA

The Davie County Department of Social Services will provide committee members and their agencies with CIP and LIEAP brochures containing CIP and LIEAP guidelines and location where individuals could apply. The Department will utilize the Davie County Government website, HHS website and social media, and the Davie Life Magazine to inform residents of application time-frames, eligibility and ways to apply.

- Brock Building relocation and opening plans (Kim Shuskey)

Kim Shuskey shared the following: “We are set to open both locations on July 1. We were able to re-purpose many items from the old HHS buildings in order to keep down costs. Those items were moved on Friday 6/18. We purchased additional fitness equipment. That equipment is scheduled to be delivered today, as well as moving our old equipment.

Lunch and activities such as classes, seminars, parties and daily events will be held at our Meroney Street location. All exercise classes and the fitness equipment will be at the Brock building. We will have walking hours each morning in the gym from 8 – 10 and will add additional programs in the gym as we settle in. In addition Veterans Services will be located in this space as well.

Hours for the main campus will be Mon – Fri, 8:00am – 4:30. Hours at the Brock will be Monday – Thursday, 8:00am – 8:00pm and Fridays, 8:00am – 4:30pm. An open house and ribbon cutting for the Brock will be held on July 1 at 1:00. All are invited.”

Commissioner Member, Richard Poindexter, asked a question about whether or not the number of clients seen by Veterans Services has decreased. Kim answered that numbers had decreased slightly during the pandemic, but not substantially. She reminded the group that the Veterans Services Officer had worked remotely for several months and helped clients by phone only. However she returned to in-office visits by appointment only in November and relocated her office to the Senior Services building to help with

social distancing. Kim stated that she promoted Veterans Services (along with Davie Center for Violence Prevention) every time she spoke about Senior Services. Kim felt that the move of her office to the Brock building on July 1 would help to promote the service even more.

- Environmental Health and COVID-19 Update (Justin White)
Justin White, Deputy Director of Public Health provided a COVID-19 Update.
 - COVID Numbers
 - Total Cases → 4201
 - Active Cases → 14
 - Deaths → 55
 - 44% - 18,713 Davie residents that have at least 1st dose
 - 41% - 17,743 Davie residents that are fully vaccinated
 - Davie is now a “Green County”, 2.6% positivity rate with little impact on hospitals
 - We are continuing to average around 150 vaccines given per week
 - We are doing 2 set community outreach events
 - Tuesday @ Storehouse
 - Thursday evenings @ The Bridge in Cooleemee
- Justin White presented to Davie County/ Bermuda Run Economic Development Update
 - This presentation was focused on highlighting the application and permitting process of septic permits within Davie County
 - Also focused on answering questions that came from Developers, Real-estate Agents, Contractors, etc. that ranged from county backlog, to pit requirements, to Soil Scientist involvement, to what the future looks like
- Environmental Health numbers
 - 2021 total applications through June 21 → 439
 - 2020 total apps through June 21..... → 326
 - This represents a 34% increase in total applications
- Questions asked by Commissioner Member, Richard Poindexter:
 - What is the backlog for the county for EH applications?
 - 3-4 weeks, being accomplished by having 2 employees that are normally devoted to Food & Lodging inspections cover onsite work regularly.
 - Follow up questions....Are you fully staffed and what is the goal backlog?
 - We currently have all staff positions filled but reiterate that we are having to pull employees away from their normal jobs to cover onsite, which impacts the ability to cover other programs normal and thorough duties.
 - The goal backlog would be 2 weeks but staffing would need to be addressed with the increase in applications and the total required food & lodging inspections back to full load post COVID response

IX. Action Items**1. Senior Services Advisory Board Appointments (Kim Shuskey)**

Matthew Britt, Peggy Evans and Gladys Scott's terms expire the end of the month. All have agreed to serve another term and have completed the application. It is our recommendation that each of them are reappointed. **Commission Member, Richard Poindexter made a motion to approve the reappointments. Joe Boyette seconded the motion. The motion carried.**

2. Senior Services In-Home Aid Bids (Kim Shuskey)

Bayada decided not to renew contract for next year for our In Home Aide program. An RFP was put out and bids were opened Friday, June 18th at 2:00pm. We received three bids:

Living Well Family Care - \$18.40/hr

Premier Home Health Care Services - \$24/hr

Home Again Home Care - \$25/hr

All bids were received on time and deemed valid.

Suzanne Wright, Christina Hurt Kim Shuskey talked with each bidder to discuss the program in further detail. After these talks, the field was narrowed to 2 bidders based on each agency's ability to successfully manage the contract. It is our recommendation to offer the contract to Living Well Family Care. In addition to being the lowest bidder, they are a smaller company. We were able to talk directly with the owner and feel that concerns and issues may be handled more effectively than working with a corporate chain. **Terry Renegar asked Mrs. Shuskey if this was a 3 year commitment. Mrs. Shuskey stated that it was.**

Joe Boyette made a motion to approve the bid selection for In Home Aide Provider, Living Well Family Care. Brian Baker Seconded the motion. The motion carried.

VIII Consent Agenda**1. Financial Report (Debra Dotson)****YTD Comparison Report**

	FY 20, Period 11	FY 21, Period 11
Health		
Revenues	\$1,867,249.83	\$1,837,202.69
Expenses	\$2,305,804.17	\$2,354,775.63

County Contribution	\$438,554.34	\$517,572.94
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DSS Administration

Revenues	\$2,790,755.96	\$3,135,555.15
Expenses	\$4,913,392.83	\$4,930,172.61
County Contribution	\$2,122,636.87	\$1,794,617.46

DSS FC Support (Cardinal)

Revenues	\$23,768.26	\$9,772.70
Expenses	\$23,768.26	\$9,772.70
County Contribution	\$0.00	\$0.00

Senior Services

Revenues	\$330,294.59	\$334,811.90
Expenses	\$725,044.90	\$606,064.23
County Contribution	\$394,750.31	\$271,252.33

Veterans Services

Revenues	\$3,081.78	\$2,083.87
Expenses	\$57,666.71	\$57,112.72
County Contribution	\$54,584.93	\$55,028.85

Domestic Violence

Revenues	\$155,188.26	\$181,279.01
Expenses	\$268,539.93	\$220,821.35
County Contribution	\$113,351.67	\$39,542.34

Wellness Center

Revenues	\$0.00	\$0.00
Expenses	\$533,559.02	\$602,026.02
County Contribution	\$533,559.02	\$602,026.02

Total

Revenues	\$5,170,338.68	\$5,500,705.32
Expenses	\$8,827,775.82	\$8,780,745.26
County Contribution	\$3,657,437.14	\$3,280,039.94

Debra Dotson reviewed HHS financials and the comparison report with HHS Board Members.

Andreia Collins made a motion to approve items on the consent agenda. Kathy Cornatzer

seconded. The motion carried.

.Director's Comments

Director comments will be provided in writing to HHS Board Members

1. LME-MCO Discussion and outcome of Special Called Meeting of the Boards

On June 1, 2021, Cardinal announced its plans to merge with Vaya Health, one of the LME-MCO we had reached out to for consideration. The following day at a Special Called joint meet between the Board of Commissioners and HHS Board, the LME-MCO mental and behavioral health service provider was discussed. While there was not a quorum for the HHS Board, the Commissioners took action in the form of a resolution authorizing the county manager and HHS Director to research and initiate the disengagement process with our current LME-MCO, Cardinal Innovations Health. The resolution is included. Since mid-June, there have been several meetings with three potential LME-MCO service providers for Davie County – Partners, Vaya, and Sandhill's Center. A small stakeholders committee was formed to hear presentations from all three. There are two more presentations and discussions scheduled this week and then a decision will be made on which LME-MCO to name. If Vaya is named, Davie will not need to continue the disengagement process but if Partners or Sandhill is named, the 6-9 month process will continue. There was mention from Partners CEO that NCDHHS Secretary might decrease the length of the disengagement process to stabilize the structure before Medicaid Transformation. Either way, Davie County has

until June 30th to name its preferred LME-MCO and then work through the process.

**RESOLUTION AUTHORIZING THE COUNTY MANAGER TO BEGIN
THE PROCESS OF DISENGAGEMENT FROM CARDINAL
INNOVATIONS HEALTHCARE**

WHEREAS, North Carolina General Statute 122C-115(a)(3) authorized a county to choose its Local Management Entity/Managed Care Organization (LME/MCO), subject to the approval of the Secretary of the North Carolina Department of Health and Human Services; and,

WHEREAS, Cardinal Innovations Healthcare (hereinafter referred to as “Cardinal”) currently serves as the LME/MCO for Davie County, North Carolina; and,

WHEREAS, the citizens of Davie County face numerous challenges in accessing behavioral health, substance abuse, and intellectual/developmental delays services through Cardinal, including gaps and delays in service authorization, authorization of lower levels of care than what is clinically recommended, limited local providers, and a lack of seamless transition during hospital emergency room discharge planning and transitions to higher levels of care; and,

WHEREAS, Davie County has repeatedly addressed concerns directly with Cardinal over the years with little to no resolution; and,

WHEREAS, Cardinal Innovation Healthcare and Vaya Health announced plans to consolidate yesterday on June 1, 2021, with Vaya Health assuming the lead entity role; and

WHEREAS, Consolidation between Cardinal Innovations Healthcare and Vaya Health will not be complete until 2022, and Cardinal Innovations Healthcare has received a vote of no confidence from multiple agencies and groups within Davie County; and

WHEREAS, Davie County desires to ensure the highest quality and consistency of services available to meet the needs of Davie County residents;

NOW, THEREFORE, BE IT RESOLVED, that the Davie County Board of Commissioners hereby authorized the County Manager to work in coordination with the County Attorney, the Director of Health and Human Services and other county staff to prepare any documentation, including any letter of intent, plans, or procedures to disengage from Cardinal Innovation Healthcare as the County’s LME/MCO, and ensure the consolidation of Cardinal Innovations Healthcare and Vaya Health does not perpetuate the challenges cited above by requesting Vaya Health restructure its acquired LME-MCO contacts, service structure and leadership in and around Davie County.

Adopted this the ____ day of June, 2021.

Terry Renegar

Attested to:

2. Coffee Shop RFP

The Coffee Shop RFP yielded a solid prospect for implementation, oversight, overall operation of the Government Center café/concession stand. Monarch New Horizon Enterprises Day Program is currently in contract negotiation with Davie County and will likely be awarded the contract at the next Board of Commissioner's meeting.

3. Community Health Grant – Adult Primary Care Planning with Kintegra

Please find attached a newsletter from the NCDHHS Office of Rural Health regarding the recent Community Health Grant award announcement for DC HHS, Division of Public Health. Below is an email received from the Office of Rural Health:

Your organization will be highlighted in the next Western Service Area Team (WeSAT) newsletter from the Office of Rural Health. The WeSAT is comprised of members from various programs within the Office of Rural Health including Community Health Grants, Medication Assistance, Rural Health Centers, NC Farmworker Health, Placement Services, Health Information Technology, Analytics & Innovations and the Business Services Team. This Team creates collaboration between different programs and provides strategic support to our grantees and partners in the Western Region of North Carolina. We also produce a quarterly newsletter.

We are announcing new recipients of the Community Health Grant (CHG). Each organization will be listed along with their catchment area, grant contact and a bit about how the CHG will support efforts to increase access to care. I've pulled info from each of your grant applications and in some cases, the web.

Attached is a draft of the section that highlights CHG recipients in Medicaid Region 2.



New CHG Awards
SFY22 - Region 2.pd

4. Staffing Update –

- Melissa Spry, Director of Nursing, lost her battle with cancer on June 21, 2021 at 7:10 PM



We paused yesterday to pay tribute to one of our own, Melissa Spry. Melissa Spry, Director of Nursing and 25 year + employee of Davie County Health Department, died at 7:10 PM yesterday. Melissa battled cancer for the past several years, but showed up during COVID-19 to manage call center operations and participate in as many vaccine clinics as she physically could. The image of her above was taken in the

COVID-19 public health call center. Please remember Melissa and her family this morning and always. It has been an honor to work alongside such a committed, caring, and faithful individual. She truly loves Davie County, her co-workers, and serving as a nurse to all. Melissa was scheduled to retire from Davie County next week.

Visitation will be held Wednesday, June 23rd from 6:00 pm-8:00 pm at Davie Funeral Service

The funeral service will be held Thursday, June 24th at Ijames Baptist Church beginning at 10 am.

Other staffing news shared included upcoming absences in public health clinical operations. In addition to the loss of Melissa as the clinical leader, a pediatrician and clinical nurse will be out for 8-12 weeks for surgical procedures. The clinic PA is also battling a neurological issue and is frequently absent. The public health clinic is significantly short staffed due to illness and injury. There are also two staff members in Social Services approaching due dates for their babies to be born, which means two absences in Economic Services/Child Support.

X. Other Business

XI. Closed Session:

Not applicable for June 22, 2023

§ 143-318.11. (a)(1); To prevent the disclosure of information that is privileged or confidential pursuant to the law of this State or of the United States, or not considered a public record within the meaning of Chapter 132 of the General Statutes.

§ 143-318.11. (a) (3)

XII. Open Session

XIII. Adjourn

Ms. Wright announced that the next scheduled meeting of the HHS Board is September 28, 2021. Commissioner Member, Richard Poindexter, made a motion to adjourn. Joe Boyette seconded. The meeting adjourned.

